

FABULOS

Helsinki passenger survey results

Forum Virium Helsinki



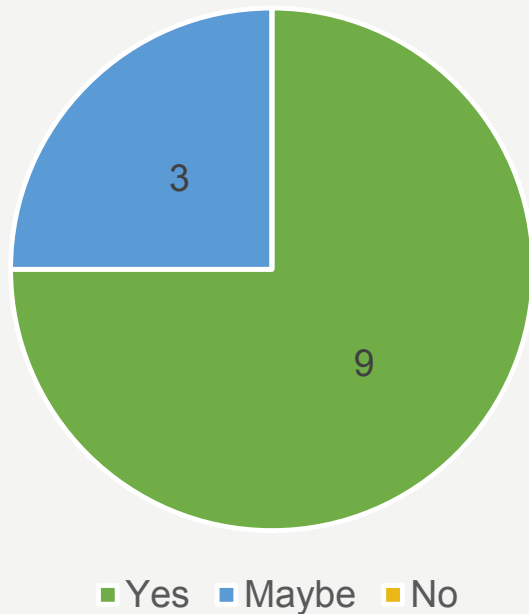
Average scores indicate good experience

- Average score for **overall experience** **5.83** / 7.00 (12 responses)
- Average score for **traffic safety** **5.92** / 7.00 (12 responses)
- Average score for **personal safety** **5.50** / 7.00 (12 responses)
- Average score for **ease of use** **5.50** / 7.00 (12 responses)

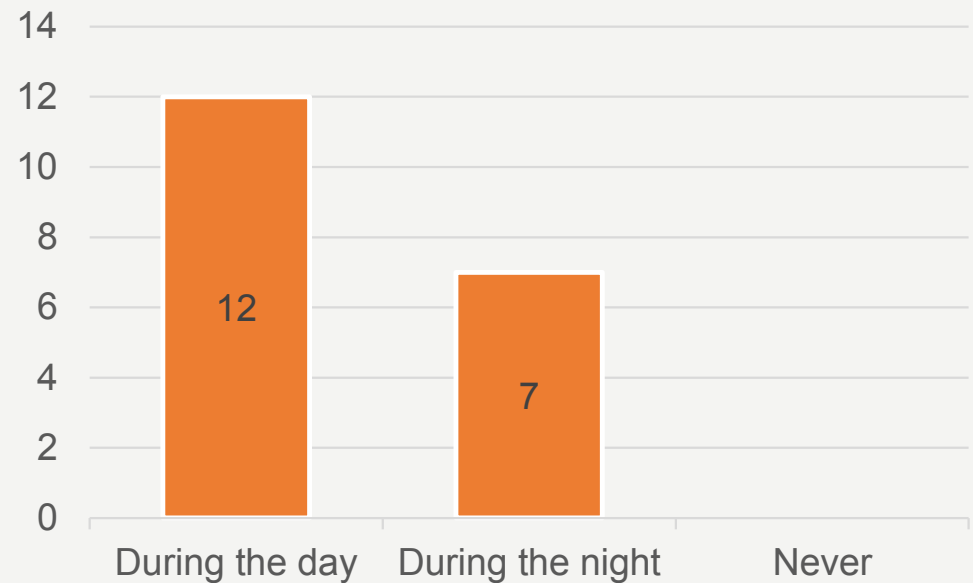


Automated shuttle bus has potential for daily use

Would you use it in daily travel?

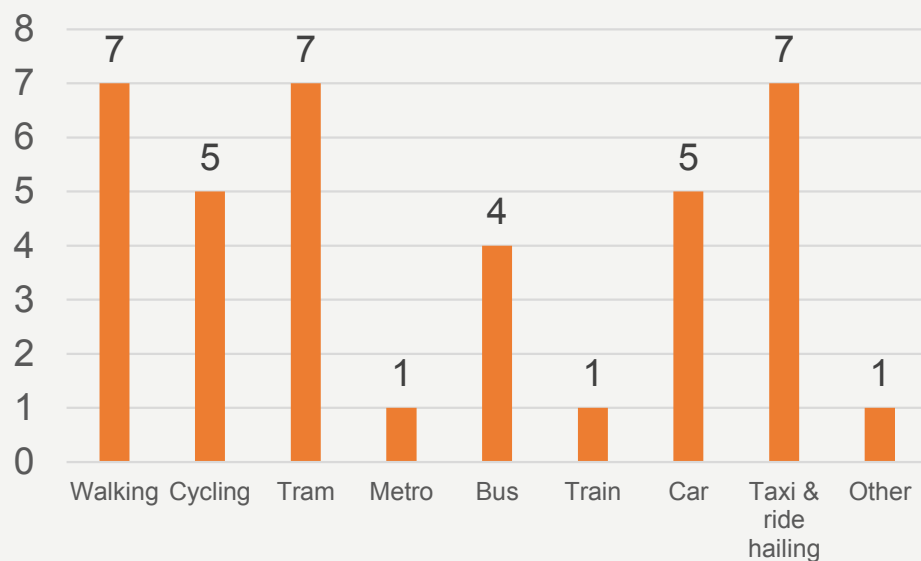


When would you use automated shuttle bus?

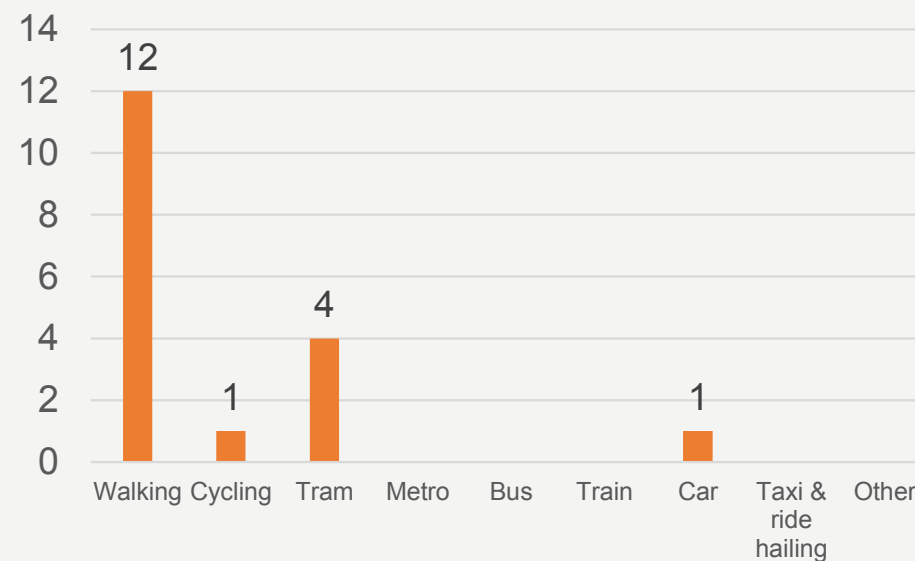


Many modes of transport could be replaced, in pilot mainly walking

Which modes of transport could the automated shuttle bus replace?



Which modes of transport the automated shuttle replaced this time?



Note: Respondents were allowed to select multiple alternatives. Number of respondents was 12.

Questions and comments

Dynamic routing would be nice

Difficult to use with wheelchair, too wide gap between the stop and bus

It is difficult to observe the elevated rear floor, needs better markings

Seats need head rests if the speed is increased

Larger route numbers and clear markings for visually impaired passengers

Needs button to notify when a disabled passenger boards the bus

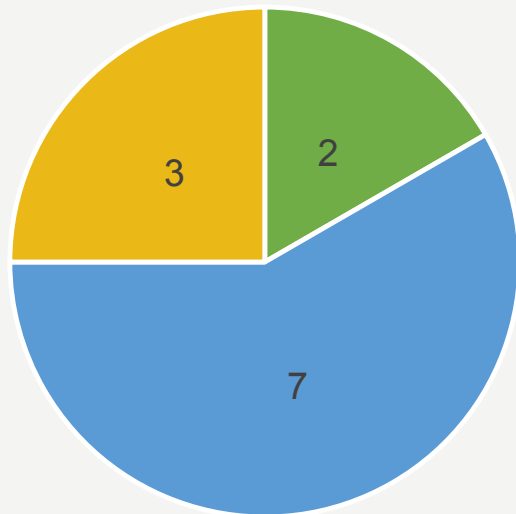
The bus breaks very rapidly if it sees obstacles, which decreases comfort

App doesn't support text-to-speech for visually impaired

Softer seats and suspension would make the ride more comfortable

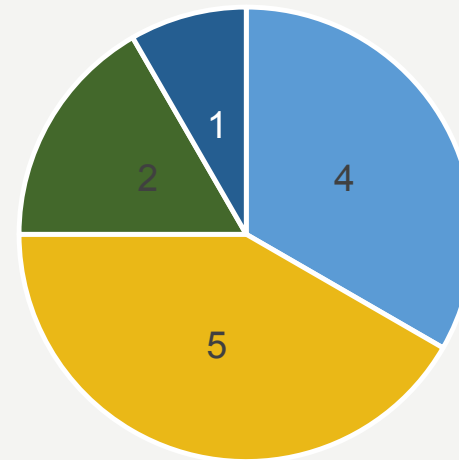
Background info

Gender



■ Female ■ Male ■ Other/Do not want to disclose)

Age



■ Under 18 years ■ 18-30 ■ 31-45
■ 45-60 ■ Over 60 years

Web: fabulos.eu

Twitter: [#FABULOSPCP](https://twitter.com/FABULOSPCP)

Facebook: [@FABULOSPCP](https://www.facebook.com/FABULOSPCP)

LinkedIn: [fabulospcp](https://www.linkedin.com/company/fabulospcp)

